WARNING SIGNS of Disruptive Behavior

More than **95%** of healthcare executives claim to witness disruptive physician behavior on a daily basis¹, resulting in increased turnover rates and lost productivity. **The five warning signs below may be indicators of disruptive behavior.**

INTIMIDATION AND BULLYING Belittling and derogatory remarks directed towards others

POLICY NON-COMPLIANCE "Loose cannon" mentality, acting without regard of procedural practices

INCIVILITY TOWARDS OTHERS Angry outbursts, rudeness and verbal attacks

PASSIVE-AGGRESSIVE ORDERS Lack of respect, indirect resistance and indifference when communicating with medical teams

UNRESPONSIVE TO CALLS Purposefully avoiding important messages

1. "Disruptive Behaviors in Healthcare." The Internet Journal of Anesthesiology. 2010 Volume 28 Number 2.

Visit the VITAL WorkLife **Physician Intervention page** and **download the factsheet** to learn more about addressing disruptive physician behavior.

