A Year in Review



The Year of Many Challenges and Change, and How Your EAP Can Help

By Mitch Best

As we all know, 2020 has been a year like no other—it has been a year of many challenges and change. It's changed the way many organizations do business, how our teachers connect with their students, how we socialize with friends and family, how our healthcare workers do their job and so much more.

Throughout the challenges of this year, I cannot stress enough the importance of engaging with your Employee Assistance Program (EAP)—we are here to help you and your family members through all of these



challenges and changes. Through your EAP you can connect with resources to support you both personally and professionally—with whatever you're going through.

Your VITAL WorkLife EAP includes:

- Face-to-face and virtual counseling for you and your family
- No cost financial consultations and resources
- No cost legal consultations and resources
- In-the-moment behavioral health support with a master's or doctorate level counselor, available 24/7
- <u>Nurse Peer Coaching</u>—a confidential resource, connecting you with a nurse outside of your organization, someone who understands your profession and can help set goals
- <u>Educator Peer Coaching</u>—talk with an educator from outside your organization who understands what you are going through and can help you set personal and professional goals
- Coaching for career building, goal setting and achievement
- The VITAL WorkLife App so you can connect with your resources anytime, anywhere
- <u>Member Website</u>: Resources such as articles and online seminars for your work & life on hundreds of topics, such as parenting, healthy living, elder care, mental health, aging, financial tips and more

Access your resources by calling 800.383.1908 or through the VITAL WorkLife App.

Looking back on this year, our team developed a variety of articles and resources, outlined below, to help you and your family members cope with the many challenges of this year.

2020 Articles to Support Your Well Being

- <u>A Well Being Check-Up!</u>
- <u>Coronavirus Disease (COVID-19) and Your VITAL WorkLife Resources</u>
- Engage in the 5 Pillars of Resilience During Tough Times

- Follow the Rules of the Teeter-Totter
- Highlighting Your EAP Resources: VITAL WorkLife App
- How Can You Heal in the Face of Trauma?
- How to Improve Sleep Habits to Support Your Health and Well Being
- Impact to your Mental Health from COVID-19, Civil Unrest, Isolation & Uncertainty
- Inclusive and Respectful Communication in the Workplace
- Navigating Financial Resources Related to COVID-19 Concerns
- Nurse Peer Coaching Lends a Compassionate Ear to Nurses
- Tips for Educators to Ease Stress During Difficult Times
- Tips for Finding Your Footing to Help During Life's Challenges
- Tips for Overcoming Emotional Fatigue During COVID-19
- What to Expect from Telehealth Counseling

We Can Help

To access your VITAL WorkLife EAP, call us at **800.383.1908** or connect to your resources through the **VITAL WorkLife App**.

This year has been extremely difficult, and if you are feeling anger, stress, anxiety, exhaustion, frustration, burned out, or just not like yourself, we are here to help!

About the Author



As CEO of VITAL WorkLife, Mitch Best is responsible for leading the vision of the company and managing the leadership team to meet company goals and objectives. He joined the company in 2001 as Director of Business Development, was promoted in 2004 to Vice President of Business Development and Account Services, then to COO in 2008 before buying the company in 2013. Mitch's passion and commitment to leadership and organizational development matched with his ongoing breadth of behavioral

health consulting experiences and various industry expertise provides strong business leadership and oversight for the organization.