



## Identity Theft Plan Benefits

When identity theft occurs, VITAL WorkLife is here to help. Here is a summary of solutions available to you should your identity be stolen:

- Unlimited phone consultations from financial counselors, when ID theft arises.
- Free consultation with a qualified attorney either on the phone or in person.  
In most cases, discounted services are available if you need additional legal support.
- CreditKarma.com, a website that offers free credit reports and credit monitoring in exchange for the opportunity to advertise targeted products and services to you. There is no obligation to purchase anything to receive the free services. If you create a free account with Credit Karma and opt in to the credit monitoring service, Credit Karma will send you e-mail alerts regarding important changes involving your credit accounts
- Comprehensive Identity Theft Packet available upon request. The contents include information on preventing identity theft as well as a 68-page brochure from the Federal Trade Commission, Taking Charge: What to Do If Your Identity Is Stolen.
- Website access to preventative assistance before identity theft occurs
- The Federal Trade Commission's (FTC) Web site on identity theft is a one-stop national resource to learn about the crime of identity theft. It provides detailed information to help you deter, detect and defend against identity theft. Visit the website at: <http://www.consumer.ftc.gov/features/feature-0014-identity-theft>.
- Unlimited access to related legal documents with online samples
- Unlimited access to identity theft issues, eLaw libraries and identity theft website resources
- Handouts and checklists
- For anxiety and stressors surrounding identity theft, behavioral health counseling is a phone call away
  - Unlimited over the phone support to speak with a counselor, available 24/7
  - Face-to-face counseling sessions at no cost (number of sessions varies by employer)

To access your legal and financial benefits, please call us at **800.383.1908** or log on to your member website.

### To access identity theft information on our website:

- Log in to your Member Website at [VITALWorkLife.com/member-login](http://VITALWorkLife.com/member-login).
- Enter the username and password specific to your organization.
- Click the "Legal and Financial Benefits" tab on top of your member homepage.